
Queensland – Connection Flowchart

- Customer to do own research
- Customer finds a CEC Accredited Installer
- Installer selects/designs a PV system to meet the customer's requirements
- Installer contacts Electricity Distributor
- Customer receives, signs and submits Application for Network Connection to Electricity Distributor. Customer to nominate preferred metering arrangement
- Electricity Distributor sends out Network Connection Agreement to Customer
- Customer signs agreement and returns to the Electricity Distributor
- Solar PV system is installed
- Electrical contractor to make necessary wiring changes
- Electrical contractor submits Form A (Ergon) or Form 2 (Energex) to Electricity Distributor.
- Installer / Customer contacts Electricity Retailer to apply for connection and arrange a Metering Additions and Alterations Service Order
- Form A / Form 2 instigates Business-to-Business (B2B) Service Order Request from Electricity Retailer to Electricity Distributor for meter installation
- Electricity Distributor carries out meter change and completes safety inspection
- Installation completed and connected to network
- Apply for any applicable Renewable Energy Certificates / Solar Credits
- Electricity Retailer will make the necessary changes to the Customer's account.